



Terms & Conditions

A valid Nedco account, email address and log-in access to a Nedco web account is required to participate in the Nedco Promise. Customers who register for the Nedco Promise agree that by completing the on line registration form and submitting it to Nedco, that they are registering with the full knowledge of their company and that they are the authorized person to do so on behalf of their company. A company can only have one contact for the Nedco Promise.

What is The Nedco Promise?

The Nedco Promise program has been created to ensure each branch has sufficient stock of the items most commonly used. The list of products is tailored to suit the needs of the customer at their associated Nedco location. The list of products will vary by each Nedco location and will be updated as market needs dictate. The product list can be found by logging into your Nedco.ca web account and viewing your Job List. For quick and simple reference job lists will be segmented by: Lighting, Distribution & Fuses, Wire/Cable & Wiring Devices, Conduit & Accessories, Connect, Fitt & Out/Boxes and Others – Tools, Datacom, Security etc.

What happens if Nedco breaks the Promise?

First Failure - If Nedco fails to have the item requested in stock at the point of purchase, the customer will be awarded with a \$5.00 Tim Horton's gift card. Limit of one per day per customer.

Second Failure – If Nedco fails to have the same item requested in stock (after 24 business hours) the customer will be awarded with a free tool to a maximum value of \$20.00. The free tool must be selected from the stock available at the branch. If the customer selects a tool with a value over \$20.00 they will receive a \$20.00 discount off the purchase price. Pricing of the tool is determined by the published price on Nedco.ca

Third Failure – If Nedco fails to have the same item requested in stock (after 24 business hours) the customer will be awarded a certificate for 5% off their next purchase to a maximum discount of \$500.00.

If an item is not available due to supply problems from the manufacture and is out of Nedco's control (ie. out of stock), The Nedco Promise does not apply.